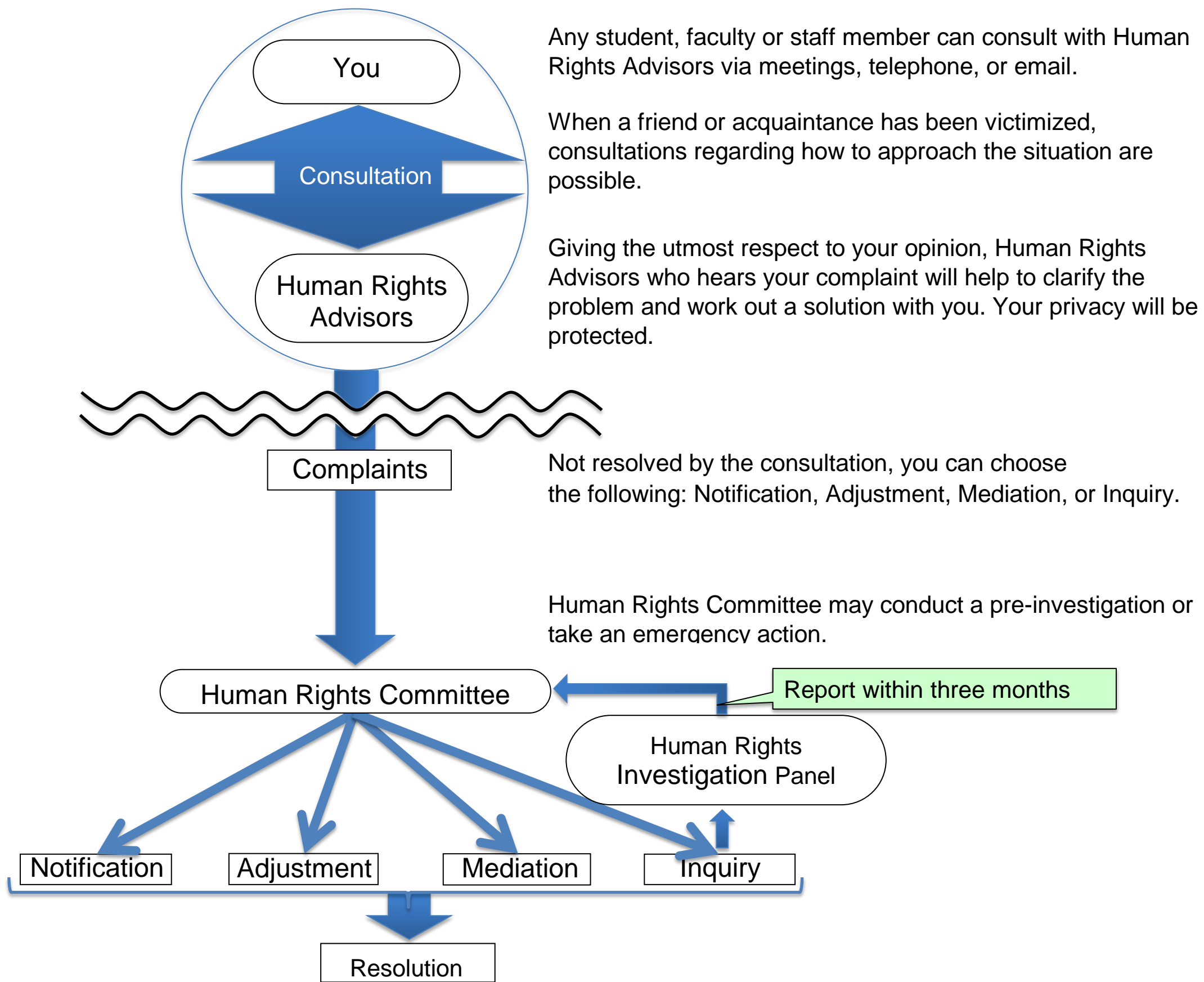


Consultation / Complaint Process



Notification

To inform the subject that a human rights violation complaint has been made, and call the subject's attention to the conduct complained above. Anonymity is preserved if so desired.

Adjustment

To seek resolution through making adjustments or allowances.

Mediation

To provide necessary support to ensure that the discussion between parties involved proceeds smoothly.

Inquiry

To conduct a fact-finding investigation into a human rights violation and to take necessary measures.